

AP 1506: Office of the Ombudsperson Referral

The British Columbia government has established the Office of the Ombudsperson. From time to time, individuals may choose to take their complaints about a school or the district to the Ombudsperson.

Procedures

1. According to the guidelines and practices of the Office of the Ombudsperson, notification of a complaint to the Ombudsperson will either be made directly to the school involved or the district, depending on the circumstances of each complaint.
2. Referrals from the Office of the Ombudsperson will be made to the Superintendent or designate.
3. Principals or other staff receiving notice of complaint regarding their school or school district employment shall inform the Superintendent or designate in writing that an investigation is taking place.
4. Details of concluded investigation(s) shall be kept on file at the school and copies of final results supplied to the Superintendent's office.